



**22 SUMMITS**

BOUTIQUE HOTEL



## Hygiene Concept

stand 11 Sept. 2021

Due to the current health emergency, we are pleased to inform you that our hotel diligently follows all federal and cantonal guidelines.

We would like to take this opportunity to inform you of the measures we have devised to ensure you have a pleasant, relaxing and safe holiday. As uncomplicated as possible. You relax and enjoy your holidays; we take care of your safety.

- Sport is healthy. The fresh mountain air coupled with the tranquillity of nature and the Alps are reasons why you will not only feel good and recover with us, but also stay healthy!
- In order not to endanger our health and yours, our team works with mouth-nose protection and a friendly smile.
- Cleanliness and hygiene are always of paramount importance to us and are not just a priority now. Our employees are regularly trained and use only suitable cleaning agents.
- **From Monday, 13 September 2021**, a certificate obligation will apply inside restaurants, cultural and leisure facilities and at indoor events. However, the overnight stay (without breakfast) in a hotel will not be subject to the certificate obligation.

With the one-time **verification of the Covid certificate directly upon arrival**, the renewed verification at every visit to all hotel outlets such as 22 SUMMITS Bar & Wellness Area is no longer required. The focus is on continuing to provide the guest with a complete 22 SUMMITS experience.

**You do not have a Covid certificate?** In order to benefit from our outlets, we recommend that you make **an appointment in advance for [an antigen test or a PCR test](#)** with a doctor in Zermatt. **Alternatively, please contact us at least two days before arrival.** On request we serve our guests breakfast and drinks to your room (if available in our séparée). In the evening, you also have the option of ordering take-away and eating with us in the séparée.



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BOUTIQUE HOTEL



**On our terrace and in other outdoor areas** there is still **no certificate requirement**.

**External guests** who would like to enjoy a drink at the bar or use the wellness facilities must also **show their valid certificate** at the reception of the 22 SUMMITS.

### General

We have provided additional disinfectant dispensers in all public areas for your use. Additional disinfectants are located in the rooms. Masks are also available at reception.

All common areas are disinfected at regular intervals with professional cleaning agents. In addition, the rooms are very well ventilated daily.

Frequent touch points such as lift buttons, door handles, railings, etc. are disinfected regularly.

**Personal responsibility:** Distance is the most important measure - we ask you to keep 1.5m distance from other guests and our staff. We ask you to observe the simple hygienic measures such as washing your hands regularly with soap and observing the cough and sneeze etiquette.

### ROOM

Our housekeeping staff are regularly trained on the latest standards of increased hygiene measures.

All rooms are thoroughly disinfected before arrival, which is why a later check-in time may be possible! We ask for your understanding in this regard.

Disinfection is carried out with certified cleaning products. These products have an antibacterial and antiviral effect. Towels, bathrobes, terry cloths and sheets are washed in the hotel's own washing facility.

### Restaurant & Bar

Our service staff all wear mouth-nose protection as required and use mouth-nose protection when preparing the dining room.

We also use professional cleaning products in the kitchen area. These products have an antibacterial and antiviral effect.



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**Please disinfect your hands before serving yourself at the breakfast** buffet. Please ALWAYS keep a distance of 1.50 metres. In addition, **wearing a mask is compulsory in all public areas.**

The lift may only be used by several people at the same time if they are roommates.

### SPA & WELLNESS

In the SPA you have free use of the outdoor Jacuzzi, saunas and relaxation room. However, the maximum number of persons must be observed.

The loungers in the relaxation areas are so far apart that the distance can be easily maintained.

The Jacuzzi is constantly checked and fresh water is added.

In the fitness room, disinfectant for the equipment and disinfectant for the hands are available to our guests.

Please adhere to the respective max. number of persons signs. In order to prevent crowding in the SPA area, we open our SPA early on request.

For any further information, please visit the Confederation website  
<http://www.bag.admin.ch/>+ <http://www.ufsp-coronavirus.ch>

More information about the Covid tests in Zermatt  
[COVID-19-Tests | Zermatt, Schweiz](#)

We ask you to respect the hotel's guidelines and instructions, as well as to respond to questions about your current state of health.